

# Meadowbank

HOLIDAYS



2 0 1 9 T O U R I N G



# 2019 Touring Caravan & Motorhome Information

Our Touring and Motor caravan pitches are located at Grove Farm Meadow Holiday Park. This beautiful riverside holiday park has been graded 5 stars by the English Tourism Council for 2019. This is your assurance of 1st class, clean facilities with a friendly and professional customer service.



We are pleased to offer 3 types of touring/motor caravan pitch which are described below. Our superb modern facilities block is equipped with free hot showers, a disability friendly shower suite and baths. We also have a modern launderette, shop, games room, children's play area and dish washing area. Free wifi is provided across the park and day fishing permits for our stretch of the River Stour are available during open season. Please be advised we do not accept pets or tents.

Advance bookings on our luxury and large pitches are available on a minimum of 3 nights basis for all dates falling within our Low, medium and high seasons. Due to very high demand, advance bookings that include any night within our peak season period will be offered on a Saturday to Saturday or Sunday to Sunday basis only. Advance bookings on our standard pitches are offered on a minimum 2 night basis across all periods. Please see our tariff for season dates.



## Luxury Pitch

Generous size hardstanding pitches with a pea shingle awning base. Individual electric points, drinking water taps, aerial connection points and waste water disposal services are included on these premium pitches.

## Large Pitch

A spacious grass awning pitch with electric hook up and shared water facilities. Please note: Breathable groundsheets only are permitted on these pitches.

## Standard Pitch

A small grass pitch with electric hook up, suited to very small caravans/motor caravans and camper vans. Awnings not permitted on these pitches.

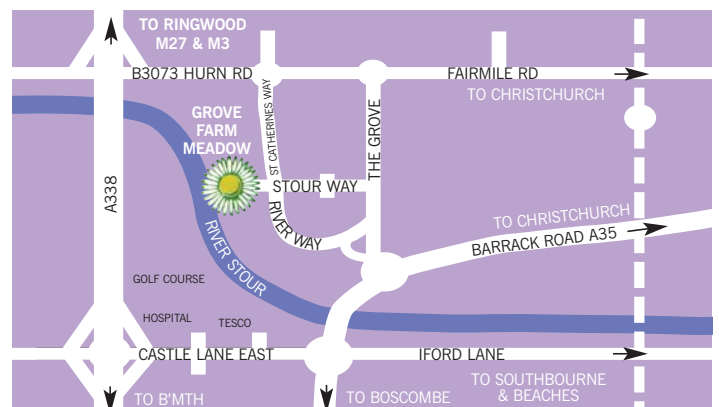
Our family has been welcoming touring caravans and motorhomes for over 65 years and our many loyal, regular customers are our best recommendation. Our booking office is open 7 days a week between 9.00 a.m. and 5.00 p.m. for any enquiries. Alternatively email your request to us.

## How to find us

**Travelling from the North, the Midlands or London** – take the M27 just North of Southampton and then the A31 heading West. Just past Ringwood take the A338 towards Bournemouth, after 5 miles take the first exit, then turn left at the end of the slip road towards Christchurch on the B3073.

**Travelling from the West** – take the A31 Dorchester to Wimborne by-pass, then the A31 towards Ringwood. Turn right at the roundabout sign-posted for Bournemouth onto the A338 towards Bournemouth, *now follow the directions above.*

**Grove Farm Meadow** – turn right at the first roundabout into St Catherines Way / River Way. Stour Way is the second on the right.



Tel: 01202 483597 email: [enquiries@meadowbank-holidays.co.uk](mailto:enquiries@meadowbank-holidays.co.uk) website: [www.meadowbank-holidays.co.uk](http://www.meadowbank-holidays.co.uk)

Meadowbank Holidays Ltd. Stour Way Christchurch Dorset BH23 2PQ

# 2019 Touring Caravan & Motorhome Charges

SEASON	LUXURY PITCH PER NIGHT	LARGE PITCH PER NIGHT	STANDARD PITCH PER NIGHT	EXTRA PERSONS Aged 5 yrs and over EACH PER NIGHT	EXTRA CAR/S BOAT/S EACH PER NIGHT
LOW SEASON 1 Mar – 5 Apr 28 Sept – 18 Oct	£20	Not available	£14	£1	£1
MID SEASON 6 Apr – 17 Apr 23 Apr – 24 May 14 Sept – 27 Sept 19 Oct – 1 Nov	£25	£20  N/A October	£16	£1	£1
HIGH SEASON 18 Apr – 22 Apr 25 May – 19 July 31 Aug – 13 Sept	£30	£25	£18	£1.50	£1.50
PEAK SEASON 20 Jul – 30 Aug	£36	£31	£22	£2	£2

## Pitch charge includes one car, caravan or motorhome, electricity and up to two occupants

• Good Friday 19th April • Fishing Season starts 16th June • Fishing Competition Wednesday 2nd October • Bournemouth Air Show 29 August – 1 September

## Conditions of booking

All bookings made, whether orally or in writing, are subject to our 'conditions of booking'. This applies regardless of whether or not these 'conditions of booking' have been received prior to making the booking.

When reserving a touring pitch, regardless of whether the booking is written or by telephone, we have an obligation to provide a pitch as specified in our literature. The hirer has an obligation to abide by our conditions of booking which are essential to good management and the enjoyment of others on the park. Because occasionally, it may be necessary to cancel a booking through ill health or accident etc, we have arranged our own cancellation plan **at no extra cost**. This can be summarised as follows.

### 1. CANCELLATION PLAN

If you have to cancel for reasons of death, illness, redundancy or injury to you or any member of your party, of death, illness or serious injury of a close relative **after** you have booked and **before** the start of your holiday, we will refund / credit your money paid as follows:

a) Provided we receive **written** notice of your cancellation 14 days prior to arrival date we will refund all monies paid less £25 cancellation fee.

b) If we receive **written** notice of cancellation less than 14 days before arrival date, all monies paid will be refunded less £50 deposit per week or part week.

In all cases cancellation must be accompanied by doctor's note or other evidence. We regret that we cannot give refunds for accident / breakdown on your journey down to commence your holiday or for holidays cut short after arrival through accident / illness or any other reason. You are strongly advised to insure against these eventualities.

**Management's decision is final.**

2. **PROVISIONAL BOOKINGS** are accepted by telephone, the deposit or full payment must be received within 7 days or the computer will cancel the provisional booking.

3. All payments / balances must be received by the due date otherwise the pitch is liable to be re-let with loss of deposit.

4. No parties of unaccompanied teenagers or single sex groups accepted.

5. We will endeavour to reserve the pitch of your choice. This cannot be guaranteed however and the pitch number allocated has to be at the sole discretion of the management. No refund will be contemplated should the pitch number allocated on arrival be different to that originally requested. With the fluctuating nature of touring caravan reservations, this is necessary for efficient operation. **Please note between the months of June/Sept inc we will only reserve specified pitches on a Sat – Sat or Sun-Sun basis.**

6. All extra persons and other extras (additional cars, boats etc) must be included on the booking form. No lorries, trade vans or trucks permitted except by prior arrangement.

7. The earliest time of arrival is 2.00 pm and pitches **must** be vacated by 11.00 am

8. The pitch occupier is responsible for any damage caused to the pitch, park facilities or park by any member of his/her party whilst on the park.

9. **No dogs or cats** or other pets which the management sees fit not to accept permitted in any touring unit, or car anywhere on the park.

10. All visitors must report to the park office on arrival.

11. The company cannot accept responsibility for the loss or damage to private property or accident to any persons, however caused, whilst staying on the park.

12. The company cannot accept responsibility for the breakdown or malfunction of any equipment on the park, but will endeavour to repair it as soon as possible.

13. The company reserves the right to refuse any booking for any reason expressed or otherwise.

14. The company reserves the right to evict anyone causing a nuisance or damage, without refund.

15. All persons staying on the park and their visitors must conduct themselves at all times with due regard to the comfort and enjoyment of others.

16. On vacating, the pitch must be left clean and tidy.

17. All incoming tenants are requested to arrive between 2.00pm and 6.00pm. Late arrivals must be notified in advance. Arrivals will not be accepted on the park after 10.00pm.

18. **All touring caravans or motorhomes must report to office on arrival and before siting.**

19. Should we be unable to provide the type of pitch requested, we will refund any monies paid for the pitch in full. This shall be the full limit of our liability. Enforced early departure liability (other than for nuisance or damage) shall be limited to the pro-rata amount for the unused portion of the booking.

20. With the constant improvements on the park, some of the brochure text may become out of date or inaccurate.

**Access – Our Access statement and Privacy Policy can be viewed at [www.meadowbank-holidays.co.uk](http://www.meadowbank-holidays.co.uk). Alternatively please contact us on 01202 483597 or email [enquiries@meadowbank-holidays.co.uk](mailto:enquiries@meadowbank-holidays.co.uk) and we will forward a copy to you by email or return of post to suit.**

# 2019 Touring Caravan & Motorhome Booking Form

Please tick box if applicable:-

**My choice of Touring pitch is:**

Luxury pitch

Large pitch

Standard pitch

I have already made a provisional booking

Paid deposit/balance of £

My booking number is \_\_\_\_\_ (if known)

If you have requested a pitch number please refer to Booking condition 5

**Dates required:** From 2.00pm \_\_\_\_\_ to 11.00am \_\_\_\_\_

**Car reg. No.1** \_\_\_\_\_ **Car reg. No.2** \_\_\_\_\_

**IMPORTANT:** Length of Caravan / motorhome (inc. towbar) \_\_\_\_\_

Deposit enclosed £50 per week or part week

£ \_\_\_\_\_ Cheque enclosed

Or full payment if less than 28 days before arrival date

£ \_\_\_\_\_ Cheque enclosed

**Please make cheques payable to:- Meadowbank Holidays**

I have paid £50 per week or part week

£ \_\_\_\_\_ Credit Card by telephone

Or full payment if less than 28 days before arrival date

£ \_\_\_\_\_ Credit Card by telephone

**Over the telephone by credit/debit card**

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_ Post code \_\_\_\_\_

Tel No. \_\_\_\_\_ email \_\_\_\_\_

**Deposit is required with booking. Balance to reach us 28 days before arrival date. If booking less than 28 days before arrival date the full amount is required with booking**

Please complete the section or sections which apply to your holiday period

PITCH	LOW SEASON per night x no. nights	MID SEASON per night x no. nights	HIGH SEASON per night x no. nights	PEAK SEASON per night x no. nights	TOTAL	
					£	p
<b>Luxury</b>	£20.00 x _____	£25.00 x _____	£30.00 x _____	£36.00 x _____		
<b>Large</b>	Not available	£20.00 x _____ N/A October	£25.00 x _____	£31.00 x _____		
<b>Standard</b>	£14.00 x _____	£16.00 x _____	£18.00 x _____	£22.00 x _____		
<b>Extra persons</b> Aged 5 and over	____ x £1.00 x _____	____ x £1.00 x _____	____ x £1.50 x _____	____ x £2.00 x _____		
<b>Extra car/s, boat/s</b>	____ x £1.00 x _____	____ x £1.00 x _____	____ x £1.50 x _____	____ x £2.00 x _____		
<b>TOTAL</b>						
<b>Deposit</b>						
<b>Balance due</b>						

**This booking form must be signed by the person making the booking above.**

SIGNATURE \_\_\_\_\_

Date \_\_\_\_\_

Tel: 01202 483597 email: [enquiries@meadowbank-holidays.co.uk](mailto:enquiries@meadowbank-holidays.co.uk) website: [www.meadowbank-holidays.co.uk](http://www.meadowbank-holidays.co.uk)

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