



Covid-19 secure park rules (as of 17th May 21, until further notice)

Please be advised of the following park Covid secure park rules. These have been implemented to protect the wellbeing of all our customers and staff. Meadowbank Holidays reserve the right to change these rules at any time.

- 1. Reception: Masks must be worn in reception.** Maximum 2 persons allowed in the reception at any one time. No unaccompanied children U12 allowed in reception. Please vacate reception as soon as possible to allow others to enter and reduce queuing.
- 2. Amenities block: Masks must be worn** (unless showering). To avoid overcrowding. The shower block is available to touring customers only.
- 3. Disability WC:** Will be available for disabled accommodation customers.
- 4. Play equipment:** Children under 12 **must be accompanied by an adult.** Persons using play equipment must adhere to a minimum 1 meter minimum distancing at all times. Parent / guardians will be responsible for adherence to social distancing on play equipment. Unaccompanied children U12 or persons not following distancing guidelines will be asked to leave immediately. All play equipment will close at 8pm.
- 5. Shop: Masks must be worn.** respect social distance floor markers and follow direction arrows please.
- 6. Refuse area:** One person only in refuse area. Please queue along fence and respect floor distance markers.
- 7. Facilities currently not open:** Games room
- 7. Party leader statement:** All booking party leaders must sign the attached statement prior to accessing the park.



Accommodation hire / Touring customer statement (Covid-19 secure)

Dear valued customer. In order for Meadowbank Holidays to safely operate under the current Government Covid-19 secure guidelines, we require that you sign and agree acceptance of the following conditions prior to accessing your accommodation / touring pitch.

- I confirm that no member of the booking party or from the same household (whether staying on the park or not) is currently testing positive for Covid-19
- I confirm that no member of the booking party or anyone from the same household (whether staying on the park or not) has or has recently had any of the following Covid-19 symptoms (high fever, persistent dry cough, loss of sense of taste or smell).
- I confirm that all members of each individual accommodation / touring booking party are from one household.
- I understand that visitors are currently prohibited from accessing the park grounds.
- I agree to make sure that all of my booking party adhere to the current Government social distancing guidelines (Guidelines applicable at the time of stay) and the attached Meadowbank Holidays (Covid secure rules) whilst staying on the park.
- I understand that should a member of the booking party develop Covid-19 symptoms whilst staying on the park, all party members must immediately vacate the holiday home / touring pitch and return home to self isolate. I understand that at such a time, all occupants must avoid any face to face contact with park staff or other customers. I understand that the park must be notified of vacation by telephone on 01202 483597 or email reception@meadowbankholidays.co.uk.
- I understand that the Meadowbank Holidays Ltd reserve the right to cancel the stay without refund, should they find that any member of the booking party is in breach of the above guidelines.

Name:

Booking Number:

Address:

Signed:

Date: