



Covid-19 cancellation policy

Where the park is closed and is not confirmed to open on or within 7 days of your arrival date.

Or

Where, within 7 days of arrival, the customer's home area tier restrictions legally prevent them from travelling to the park and are not confirmed to be relaxed by the arrival date.

We will refund all monies paid towards the holiday or if the customer prefers, we will re-allocate all monies paid towards a future booking. Please note, due to the fast-changing nature of Covid lockdown restrictions, we are unable to consider refunds until 7 days prior to your arrival.

Where the park is open but the customer is unable to take up the holiday due to Covid related illness or where the customer is in self isolation as a result of Covid symptoms or is isolating due to contact with a Covid positive person.

In this instance the cancellation will be handled under our standard booking terms and conditions cancellation policy and treated as a cancellation due to ill health. Please see our accommodation / touring booking conditions on our website.

MEADOWBANK HOLIDAYS LTD