# Meadowbank

HOLIDAYS 💸



## 2024 Touring Caravan & Motorhome Information

Meadowbank Holidays is situated in an idyllic riverside location close to Bournemouth's beaches and the beautiful New Forest.





We are pleased to offer 3 types of touring/motor caravan pitch which are described below. Our superb modern facilities block is equipped with free hot showers, a disability friendly shower suite and baths.

We also have a modern launderette, shop, games room, children's play area and dish washing area. Free wifi is provided across the park and day fishing permits for our stretch of the River Stour are available during open season. Please be advised we do not accept pets or tents.

Advanced bookings on all our pitches are available on a minimum of 3 nights basis falling within our low, medium and high seasons.

Due to very high demand, advance bookings on our All Serviced Pitches that include any night within our peak season period will be offered on a Saturday to Saturday or Sunday to Sunday basis only.











### All Serviced Pitch

Generous size hardstanding pitches with a pea shingle awning base. Individual electric points, drinking water taps, aerial connection points and waste water disposal services are included on these premium pitches.

### **Grass Pitch**

A spacious grass awning pitch with electric hook up and shared water facilities. Please note: Breathable groundsheets only are permitted on these pitches.

### **Camper Pitch**

A small grass pitch with electric hook up, suited to very small caravans/motor caravans and camper vans. Awnings not permitted on these pitches.

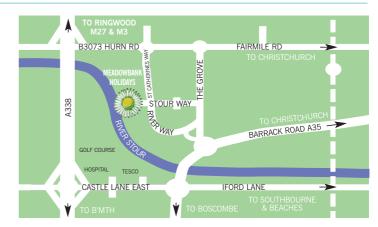
Our family has been welcoming touring caravans and motorhomes for over 70 years and our many loyal, regular customers are our best recommendation. Our booking office is open 7 days a week between 9.00 a.m. and 5.00 p.m. for any enquiries. Alternatively email your request to us.

### How to find us

Travelling from the North, the Midlands or London – take the M27 just North of Southampton and then the A31 heading West. Just past Ringwood take the A338 towards Bournemouth, after 5 miles take the first exit, then turn left at the end of the slip road towards Christchurch on the B3073.

Travelling from the West – take the A31 Dorchester to Wimborne by-pass, then the A31 towards Ringwood, Turn right at the roundabout sign-posted for Bournemouth onto the A338 towards Bournemouth, now follow the directions above.

Meadowbank Holidays – turn right at the first roundabout into St Catherines Way / River Way. Stour Way is the second on the right.





# 2024 Touring Caravan & Motorhome Charges

SEASON	ALL SERVICED PITCH PER NIGHT	GRASS PITCH PER NIGHT	CAMPER PITCH PER NIGHT	EXTRA PERSONS Aged 5 yrs and over PER NIGHT	EXTRA CAR / BOAT SEE * BELOW PER NIGHT
LOW SEASON 1 Mar - 27 Mar 29 Sep – 31 Oct	£28	Not available	£20	£3	83
MID SEASON 2 April – 24 May 16 Sep – 28 Sep	£30	£28 N/A October	£22	£3	£8
HIGH SEASON 28 Mar - 1 April 25 May - 26 July 2 Sep - 15 Sep	£37	£32	£25	£4	£10
PEAK SEASON 27 July – 1 Sep	£42	£37	£30	£5	£10

Pitch charge includes 1 x car + caravan or motorhome, electricity and up to 2 occupants. Sorry, we do not accept tents \* Charge applies to touring caravan plus additional cars. Single car only, accompanying motorcaravan will not be charged extra. Good Friday 29th March fishing Season starts 16th June Fishing Competition 2nd Oct **Bournemouth airshow dates TBC** 

# Conditions of booking

All bookings made, whether orally or in writing, are subject to our 'conditions of booking' This applies regardless of whether or not these 'conditions of booking' have been received prior to making the booking.

When reserving a touring pitch, regardless of whether the booking is written or by telephone, we have an obligation to provide a pitch as specified in our literature., The hirer has an obligation to abide by our conditions of booking which are essential to good management and the enjoyment of others on the park. Because occasionally, it may be necessary to cancel a booking through ill health or accident etc, we have arranged our own cancellation plan at no extra cost. This can be summarised as follows.

### 1.CANCELLATION PLAN

If you have to cancel for reasons of death, illness, redundancy or injury to you or any member of your party, of death, illness or serious injury of a close relative after you have booked and **before** the start of your holiday, we will refund / credit your money paid as follows:

- a) Provided we receive written notice of your cancellation 14 days prior to arrival date we will refund all monies paid less £25 cancellation fee.
- b) If we receive written notice of cancellation less than 14 days before arrival date, all monies paid will be refunded less £50 deposit per week or part week.

In all cases cancellation must be accompanied by doctor's note or other evidence. We regret that we cannot give refunds for accident / breakdown on your journey down to commence your holiday or for holidays cut short after arrival through accident / illness or any other reason. You are strongly advised to insure against these eventualities.

Management's decision is final.

- 2. PROVISIONAL BOOKINGS are accepted by telephone, the deposit or full payment must be received within 7 days or the computer will cancel the provisional booking.
- 3. All payments / balances must be received by the due date otherwise the pitch is liable to be re-let with loss of deposit.
- 4. No parties of unaccompanied teenagers or single sex groups accepted.
- 5. We will endeavour to reserve the pitch of your choice. This cannot be guaranteed however and the pitch number allocated has to be at the sole discretion of the management. No refund will be contemplated should the pitch number allocated on arrival be different to that originally requested. With the fluctuating nature of touring caravan reservations, this is necessary for efficient operation. Please note between the months of June/Sept inc we will only reserve specified pitches on a Sat - Sat or Sun-Sun basis.

- 6. All extra persons and other extras (additional cars, boats etc) must be included on the booking form. No lorries, trade vans or trucks permitted except by prior arrangement.
- 7. The earliest time of arrival is 2.00 pm and pitches **must** be vacated by 11.00 am
- 8. The pitch occupier is responsible for any damage caused to the pitch, park facilities or park by any member of his/her party whilst on the park.
- 9. No dogs or cats or other pets which the management sees fit not to accept permitted in any touring unit, or car anywhere on the park.
- 10. All visitors must report to the park office on arrival.
- 11. The company cannot accept responsibility for the loss or damage to private property or accident to any persons, however caused, whilst staying on the park.
- 12. The company cannot accept responsibility for the breakdown or malfunction of any equipment on the park, but will endeavour to repair it as soon as possible.
- 13. The company reserves the right to refuse any booking for any reason expressed or otherwise.
- 14. The company reserves the right to evict anyone causing a nuisance or damage, without refund.
- 15. All persons staying on the park and their visitors must conduct themselves at all times with due regard to the comfort and enjoyment of others.
- 16. On vacating, the pitch must be left clean and tidy.
- 17. All incoming guests are requested to arrive between 2.00pm and 6.00pm. Late arrivals must be notified in advance. Arrivals will not be accepted on the park after 10.00pm.
- 18. All touring caravans or motorhomes must report to office on arrival and before siting.
- 19. Should we be unable to provide the type of pitch requested, we will refund any monies paid for the pitch in full. This shall be the full limit of our liability. Enforced early departure liability (other than for nuisance or damage) shall be limited to the pro-rata amount for the unused portion of the booking.
- 20. With the constant improvements on the park, some of the brochure text may become out of date or inaccurate.

Access - Our Access statement and Privacy Policy can be viewed at www.meadowbank-holidays.co.uk. Alternatively please contact us on 01202 483597 or email reception@meadowbankholidays.co.uk and we will forward a copy to you by email or return of post to suit.

# 2024 Touring Caravan & Motorhome Booking Form

Please tick box if applicable:-My choice of Touring pitch is: Grass pitch Camper pitch All Serviced pitch Paid deposit/balance of £ I have already made a provisional booking My booking number is \_ (if known) If you have requested a pitch number please refer to Booking condition 5 Dates required: From 2.00pm to 11.00am Car reg. No.1 \_\_\_\_\_\_Car reg. No.2 \_\_\_\_\_ IMPORTANT: Length of Caravan / motorhome (inc. towbar)\_\_\_\_\_ I have paid £50 per week or part week £\_\_\_\_\_ Credit Card by telephone £ Credit Card by telephone Or full payment if less than 28 days before arrival date Over the telephone by credit/debit card Address Post code Tel No. \_\_\_\_\_\_email\_\_\_ Deposit is required with booking. Balance to reach us 28 days before arrival date. If booking less than 28 days before arrival date the full amount is required with booking. Please confirm balance with reception. This booking form must be signed by the person making the booking above. SIGNATURE